



Palliative Care Program

*Provided by **Liberty Home Care***



Phone: (716) 304-1214

Fax: (716) 731-4579

PathwaysPCP.org



Do you or someone you know...

- Have a serious or chronic illness?
- Have bothersome symptoms such as pain, shortness of breath, constipation or fatigue?
 - Go to the emergency room or hospital often?
 - Confused about healthcare finances?
 - Wish you had someone to talk to?

If you answered “yes” to any of these questions,
Pathways Palliative Care may be able to help. Talk to
your doctor today about a referral or call **304-1214**

Our Palliative Care focuses on symptom management:

- Pain
- Breathing problems
- Constipation
- Depression and anxiety
- Loss of appetite and nausea
- Sleeping problems or fatigue
- Spiritual and emotional issues

****We provide 24/7 telephonic access to a registered nurse****



Goals for the Practice:

- Increased patient satisfaction
- Decreased calls to the office to manage symptoms from chronic illnesses
- Decreased administrative burden resulting from medication changes during hospitalization, discharge notes
- Assistance with coordination of care and patient finances

Goals for the Patient:

- Improve quality of life
- Prevent and manage pain and other difficult symptoms
- Decrease emergency room visits and hospitalizations
- Educate about advance directives and end of life care
- Connection to community resources and assistance with benefit applications
- Coordination of health care; navigating the medical system

Who qualifies?

- Niagara County residents at home or assisted living facility
- Individuals facing serious, progressive illnesses

How is Pathways paid for?

- Univera
- Blue Cross Blue Shield of Western New York
- Independent Health: all IHA plans and certain NOVA plans
- Medicaid for individuals with a Catholic Medical Partners primary doctor
- Kalos Health Managed Long Term Care (MLTC) Plan
- Private pay

If you are not sure? Please refer and we will check on insurance eligibility before coming out to the home.



Who can make a referral?

Anyone!

Insurance companies, doctor offices, hospitals, homecare agencies, caregivers, family members, friends or the patient

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ONLINE: PathwaysPCP.org